

Costco Member Prescription Program Frequently Asked Questions

NOTE: The Costco Member Prescription Program is NOT insurance.

What is the Costco Member Prescription Program?

The Costco Member Prescription Program is NOT insurance. The program is a value added benefit of Costco membership that provides eligible Costco members and their eligible dependents with the ability to obtain lower prices on all medications.

Who can join?

Costco members and dependents that have no prescription drug coverage.

I'm not a Costco member and I have purchased prescriptions at Costco's Pharmacy before, why do I have to join Costco now?

Costco's pharmacies are open to non-members where required by state law. The Costco Member Prescription Program is a value added benefit of a Costco membership. However, you do not have to become a Costco member or join the CMPP to continue buying prescriptions at the pharmacy.

Who qualifies as an eligible dependent?

A dependent is under the age of 18 and a legal dependent of the member.

What counts as prescription drug coverage that would make me ineligible to join?

You may not join the Costco Member Prescription Program if you are enrolled in a government health program such as Medicare and Medicaid; are covered under a commercial health insurance policy; or have health coverage through your employer. If you are not sure whether your health insurance includes coverage for prescription drugs, your local Costco pharmacy personnel can help you find out if you provide them with your insurance card.

My health plan pays for some prescription drugs, but does not cover others. Can I join to purchase my non-covered prescriptions?

No. The Costco Member Prescription Program is open only to Costco members and their dependents that do not have coverage for any prescription drugs.

How is the Program different from insurance?

The Program does not pay or provide reimbursement for prescription drug purchases. It provides uninsured Participants with access to lower prices for all prescription drugs. Participants are required to pay the discounted price for the prescription in full at the time of purchase.

Is there a fee to join?

The Costco Member Prescription Program FREE, it is a value added benefit of a Costco membership.

How do I join?

Joining the Costco Member Prescription Program is easy. Just complete a simple enrollment form available at any participating Costco pharmacy for each participant (the Member and each eligible dependent) and return it to your Costco pharmacist.

Will the Program save me money on my prescriptions?

Yes, all prescription medications have a discount. Our Costco pharmacists can tell you the specific savings on your drugs. They can also recommend a similar medication for the one you have been prescribed that may have a higher discount.

How much will I save on prescriptions?

The amount of any price reduction is determined at the time of purchase, based on additional negotiated discounts with suppliers and manufacturers regarding the drug(s) dispensed, and/or on Costco's net cost of purchasing certain drugs, both of which may change from time to time. You are welcome to ask your pharmacist about the amount of your savings under the Program when you purchase a prescription.

How do I make sure the pharmacy gives me the Program price for my prescription?

Once you have completed an enrollment form, Costco pharmacy personnel will identify you as a Program participant in the pharmacy's computer system. You will automatically be provided with Program pricing for all of your prescriptions. You can always ask your pharmacist about the amount of any savings when you purchase your prescription.

What about prescriptions I currently have at other pharmacies? Can I get those refilled at Costco once I join the Program?

Costco will accept a transfer of your prescription from another pharmacy as long as the transfer is permitted under state law. Simply provide your local Costco pharmacy personnel with the prescription information and the names and phone numbers of the other pharmacies and they will arrange the transfer for you. Prescription refills for certain drugs called controlled substances cannot be transferred. These drugs include some pain medications like Percocet or Oxycodone. Pharmacy personnel will let you know if your prescription falls into this category and will help you to obtain a new prescription from your doctor.

Why did my prescription cost more/less when I got it filled than it did the last time?

Prescription costs under the Program are based on Costco's financial arrangements with suppliers and manufacturers regarding the drug(s) dispensed and/or Costco's net cost of purchasing certain drugs.

These factors change from time to time, which means that the exact amount you pay for a prescription or a refill, may differ.

Can I purchase prescriptions at non-Costco pharmacies?

The special pricing available through the Program applies only to prescriptions filled at a Costco pharmacy.

Can you provide a list of participating Costco pharmacies near me?

You can find your nearest Costco pharmacy by visiting our website at www.costco.com via the Locations link.

Why do you need to know my date of birth?

Your date of birth is used by your pharmacist in applying drug safety protocols. The Program also uses it for identification purposes in the event another participant has the same name.

How do I get a copy of Costco's Notice of Privacy Practices?

Costco's Notice of Privacy Practices is available on the Internet at <http://www.costco.com/Service/FeaturePageLeftNav.aspx?ProductNo=11009847>
You also can obtain a copy from any Costco pharmacy.

Is the Program licensed or regulated by the State?

Costco takes its legal compliance obligations very seriously. The program is regulated in some states and not in others. We make every effort to comply with those laws that apply to the Program and to work with state regulators where necessary to clarify whether a law applies.

What does Envision Pharmaceutical Services, Inc. do as the Program Administrator?

Envision Pharmaceutical Services, Inc. is a national pharmacy benefits management company and as Program Administrator assists Costco in electronically processing CMPP claims, confirming your participation in the program and assuring the correct program pricing is applied to your prescriptions.

I lost my card? Is that a problem? Can I get a replacement card?

Don't worry. You do not need to present your card when using the Program. If you've enrolled as a Participant in the Program, your information should be in our computer system and you should still receive program pricing for your prescriptions. If you would like a new card, please complete another enrollment form and submit it to your local pharmacy. The Pharmacy will update your patient profile with this new card information. The staff may also handwrite your card information on a Costco business card as a replacement.

How do I cancel my participation?

To ensure that records regarding your status are maintained appropriately, enrollment and cancellation of CMPP participation are handled by Costco pharmacists at participating pharmacies.